

APPENDIX A
BENCHMARK DATA - Regional

Data Element	Louisville	Cincinnati	Indianapolis	Lexington	Nashville	Memphis
Agency Title	Louisville Metro Animal Services	SPCA Cincinnati	Animal Care and Control	Lexington-Fayette Animal Care & Control, LLC	Nashville Animal Care and Control	Memphis Animal Services
No Kill Facility	No	No	No	No	No	No
Does not Euthanize (Time/Space)	Euthanize based on health, behavioral evaluations, owner request, time/space, suffering, illness	No space limitations at present (3 facilities-only 2 at capacity); can hold healthy and adoptable pets indefinitely; offer low cost euthanasia	Euthanizes due to space limitations; offer free euthanasia for illness, injury or suffering	Euthanize based on evaluation of health and temperament not time/space; however, seasonal variations and size of population come into play	Yes, for time and space and also based on health evaluations	Euth based on health reasons, time, space, suffering/injured
Has Public/Private Partnerships	No	Non-profit shelter and Humane Society that contracts with city and county gov't	No	Lexington Fayette-Urban County Gov't (LFUCG) contract with Lexington Humane Society (LHS) for mandated animal control services	No	No
Public/Gov't Functions	Public safety, law enforcement, animal care, cruelty and neglect, abandonment, medical, citations, rescue, foster, adoption, licensing, vaccs, spay/neuter	SPCA investigates animal cruelty/neglect; issue citations; provides emergency 24/7 transports for medical treatment; adoptions (\$90-100 fees)	Animal care/control--impoundment, citations, facility inspections (sell, groom, kennel), investigate cruelty/neglect, rescue, education on pet over-population, adoption (\$60 fee)	Enforcement of local/state animal laws; lost and found services; safe shelter; animal cruelty investigations; emergency rescue; manages pet licensing; large animal assistance	Public safety, rabies vaccination adoptions, return to owners, lost, stray and unwanted animals, 24/7 emergency services, cruelty and neglect investigations, assistance with prosecution for violation of state and local laws	Animal complaints, control, licensing, vaccinations, sheltering, adoption, spay and neuter, cruelty investigations, public information/humane education, and more.
Partner Functions	N/A			LHS: shelter, spay/neuter, exams, adoptions: \$79-199 for dogs/puppies, \$59-89 for cats/ kittens, \$5 up for other pets	N/A	N/A

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Hours of Operation	Manslick shelter: Monday -10-6 pm Tuesday – 9-6 pm Weds. - 10 -8 pm Thurs - 9 - 6 pm Friday - 10 - 6 pm Closed – Sat and Sun Animal House: Tuesday –12-6 pm Weds – 12-7pm Thurs 12-6pm Friday – 12-6pm Sat - Noon - 6 pm Sunday- 12-6 pm Closed - Mondays & Holidays	Mon. – Fri: Noon to 6 p.m., Sat. 9 a.m. – 5 p.m., and Sun. Noon to 5 p.m., closed holidays	Mon.-Sat. 10 a.m. – 6 p.m. (Weds. till 7 p.m.), closed Sun. and holidays	Mon.-Thurs. & Sat. 12 p.m. – 6 p.m.; Friday 12 p.m. – 8 p.m.; Sunday 1 p.m. – 5 p.m.	Closed Sun and Mon, 10am-4pm Tues-Sat (for adoptions); 24 hr emergency service	Closed Sun. and Mon, 10am-5pm Wed, Fri, Sat. 10am-7pm Tues and Thurs
Fee for Drop-off	No charge	\$10	Free/donations accepted (during business hours)	Free	Free	Free – only fee to pick up impounded dog.
Public Spay/Neuter Program	Yes, low cost sliding scale based on income			LHS : “Spay’s the Way,” free and low cost program; 2,500 in 2010; 2,900 as of 4/21/11	No	
Software Management System	Chameleon	Transitioning to Shelter Buddy		Shelter Buddy	Chameleon	
Facility Age	Manslick -1960s Animal House – 1 year	Inner city (1964); new shelter (2008)		Number of renovations to building over the	10 years	Built in 1950s
Full-time Volunteer Coordinator	No (part-time)	Yes	Yes	LHS: Yes	Yes but it is a volunteer, not paid staff	Yes
Full-time Foster Coordinator	No (part-time)	No, work with Shelter Paws, non-profit for fosters	No	LHS: Vet Tech coordinates fosters as one of job duties	No	No

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Intake Type/Volume	2010 14, 149 intake 9316 stray 500 confiscated 3315 owner surrender	Handled approx. 18,000 animals (2010); house pit bulls until court hearing (ord.)	Cared for 17,750 (surrendered, homeless, abandoned, abused and neglected (2010)	All intakes through ACC; receive 11,000 stray, abandoned, and relinquished pets every year (5,300 cats and kittens/yr.); 40% of intakes are owner relinquished (35% economy-related); hold 205/yr. on quarantines	Field Pick up 3,114 Surrendered 7,023 Vicious 90 Cruelty 129 DOA 10 Evictions 46 Custodial Care 31 Bites 665	15,400 2010 actual
Outcome Type/Volume	2010 2,147 adopt (17%) 1,140 Return to owner (9%) 2,193 Transfers (16%)	906 Return to Owner 3,919 adopted		1,100/yr. returned to owner	Adoption 1,198 Return to Owner 681 Transfer 38	2,700 (1,616 adoptions, 243 transfers, 917 return to owner)
Live Release Rate	43%	32%		LHS: Save Rate is currently 96% (92% over 5 yrs.); ACC: Save Rate is 60% (two times national average for ACCs)	18%	23%
Euthanasia Rate	57%	68% including 1,467 euthanized at request of owner	Estimated 12,000/yr. in Marion County	LHS: 4% ACC 40%	9,608 (80%)	11,906 2010 actual (77%)
Euthanasia Reason	Owner request, medical, behavioral/aggression, age, time, space	Request of owner, age, illness	Aggression, destruction, fear-biting, space limitations	Health/temperament	Health, temperament, space, age	Euth based on health reasons, time, space, suffering/injured
License Fee	\$9 altered, \$50 unaltered. Many other fees – view chart online	\$19 /Hamilton County Auditor; SPCA sells; 75 cent charge for selling goes into state fund		\$8 for altered dog or cat; \$40 for unaltered (\$25 goes to LFUCG Spay/Neuter Fund); LHS is licensing agent	\$4.00	
# Calls for Service	27,000 yearly average	13,700 (2007)	31,000 (2010)	21,000 (2010)	16,817	22,000 (2010)
Website Information	Info about hours/locations, news, license online, view adoptable animals, donate, make service request, volunteer, etc. Sort of hard to navigate.	Links to local organizations; volunteer application, dog training classes, pet therapy program,	Links to local organizations; foster home and volunteer applications; ordinance and state law; pet owner resources; events calendar; pictures of adoptable animals	Lexington Humane Society has links, volunteer and community service info, animal pictures; LF Animal Care & Control has pet tips, license info		

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# Educational Presentations	Metro Animal Services offers in-classroom humane education programs and shelter visits. There is a part-time educational coordinator.	90 presentations/yr. to schools and civic groups and 30 tours; offer group classes; 90 dog obedience classes taught (2007)	Opportunities include shelter visitation, service learning, mentor students, classroom visits, school clubs, and birthday parties	School visits, educational classes and summer camps; 90,000 visitors per year (traffic counter, use numbers for marketing purposes)	Average of 2 per month	
# Days Animal Held (Ord.)	5 day stray hold	Hold minimum of 3 days by state law	Hold minimum of 4 days for owner to claim	Hold 5 days for dogs and 3 days for cats	3 business days	
# Volunteers	Approximately 70 (does not include all fosters)	800		LHS: 320 active (500 total); not allowed in Animal Care & Control	30	
# Volunteer Hours		12,100 (2007)	>18,000 hours/year; also use court-ordered community service	(2010) 4,566 hours	4200	
Staff Size	50 full-time; animal care, animal control, vet, admin, adoption	50 includes care, control, clinic/kennel and administration/office	23 ACOS (2007); 15 Sr. Animal Care Technicians; 2 Kennel Supervisors	ACC: 25 FTEs (includes 10 field officers)	28	37
				LHS: 35 FTEs		
Budget Amount	Approximately \$3 million	\$2,897,486 (2007)	\$3,518, 136 (2011 Adopted)	LFUCG Contract: \$1,047,000 (separate staff and budget); does not include \$37,500/yr. building lease--LFUCG paid LHS 12 yrs. in advance)		\$2.4 million 2010 actual
Personnel Budget	\$1.7 million	\$1,355,681 – Employee salaries/wages (2007)	Personal Services- \$2,392,346			\$2.05 million 2010 actual
Human Population	741,000 (2010 census)	900,000 (City of Cincinnati and Hamilton County)	876,804 (City); 1.66M (Metro)	297,000	635,710	647,000
Square Miles	399 sq miles (Jefferson county)	500 square miles	396 square miles	285 square miles	583 sq miles served	279 sq miles